How Apple Corporation Achieves A Global Competitive Advantage

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Introduction

Meeting global competitiveness has become an essential component for organizations to achieve competitive advantage as well as take market leadership. In this paper, I have chosen to analyze Apple Company in reference to the star analysis. Apple can be described as a global company that specializes in computer software, personal computers and technologies that relate to computers and software. The company is possibly familiar because of the Macintosh series of computers (Amit & Zott 2012). The company has strategically positioned itself as a world force in the technology marketplace with huge revenue turnovers as well as profits. Apple Company began as Apple Computer Corporation and was founded in April 1976 in California. The company is an organization that is still based in the United States. The company's name was later changed to Apple Inc. In 2007, it was determined to change its focus from being a sole dealer in personal computers to general consumer electronics that comprise iPods, for which the organization is recognized (Hitt, Ireland, & Hoskisson 2012). To successfully analyze Apple Company, the star analysis (Spuller, 2007) will form the basis or framework on which this work will rely. The star analysis will offer a general guide on which range of markets, as well as countries relating to Apple, will be looked at. This would help demonstrate how Apple strives to attain a global competitive edge through various features, including home country, supply country, partner country, and customer country.

Home Country

The first part of this assignment will look at the home country features. Apple Company was founded in California, U.S., in 1976, and that has remained its home country up to now. In spite of the fact that the company has expanded and moved into several foreign country marketplaces, Apple Company has maintained its head office in Cupertino, California. The nationality brand is essential in making the company achieve its competitive advantage in other nations (Chan, & Selden 2013). Through the home country factor, the company can promote its products as well as achieve the product's image. The company strives to embrace corporate social responsibilities to the home country. If an organization receives a warm reception in the home country, then it means it can now move to other countries to look for markets.

Every company takes pride in its home country since it forms the foundation and ground on which the business is anchored. The stability in the home country is crucial for the growth of business (Hitt, Ireland, & Hoskisson 2012). For instance, the security in California and the entire U.S. will enable Apple Company to operate in a healthy environment. This is because factors in the home country have the ability to make or break a business (Grant 2016). Moreover, the home country has a lot to offer to the business. First, it provides available consumers to the business. For instance, if there is instability in the home country, there will be a shortage of users. The home country would also benefit from the skilled labor as well as the products. Apple Company has obtained skilled labor from its home country, California, U.S. Some of these professionals have been hired by the company to work for the company in other countries (Grant 2016). Finally, the company is expected to maintain the legal and ethical standards required to conduct business in its home country.

Partner Country

For organizations to achieve their competitive advantage, partner country features become essential. Apple Company has various partners worldwide so that it can attain its objectives. One of the key and important partners is the United Kingdom network operator O2. In 2007, both Apple and O2 struck a deal that could prove a significant revolution for the two companies. Apple was able to obtain large sums of money in that signed deal (Grant 2016). It was also understood that Apple Company would be able to get 40% of the revenue income that O2 would make from its consumers when they use iPhones. In the negotiation process, until an announcement of this deal was made, it was understood that Apple Company made several deals in the UK, including four major networks: Orange, O2, Vodafone, and T-Mobile. Hence, in this case, Apple Corporation got access to UK marketplaces with the iPhone as well as the major deals signed with other corporations (Grant 2016). That's how Apple, a foreign competitor, gained entry to the marketplaces and attained a competitive advantage over the local competitors. One of the theories that has been applied here is the value chain, which supposes that a manufacturing system consists of many subsystems.

Moreover, Apple Company has also opened partnerships and shops in India, which has also become its partner country. Since its entry in India, Apple smartphones have gained a large consumer base in India (Hitt, Ireland, & Hoskisson 2012). The company has partnered with an India-based company known as Conglomerate Tata Group to open stores in the Indian retail chain Croma, which is a multi-brand electronics retailer. Besides, Apple Company plans to put up several stores in India. The company expects to model these stores on the world design and hopes the design will offer the best experience to its customers by depicting the range of Apple products (Grant 2016). Additionally, Apple Corporation has boosted its marketing and sales in India. The company employs local distributors who are making phones available in many stores in every town. Overall, Apple Company has several partner countries, including the UK, India, and China, among many other nations. The company has several deals that have seen it make huge profit revenue. Therefore, a partner country is essential for any business to attain a competitive advantage over its rivals.

Supplier Country

A supplier country is vital for any business that seeks to gain a competitive edge over its competitors. Apple Corporation has several supplier countries, including China and other countries in Asia, among many others (Hitt, Ireland, & Hoskisson 2012). It is understood that Apple sources some products from different countries. The company gets some of its products from Asia, China, and the UK, among other countries. However, the company finds it challenging to source products from other countries because of the difficulty in maintaining legal and ethical standards with the suppliers. Apple Corporation has applied the star analysis technique to get the competitive advantage. The company has expanded its capacity on a global scale (Grant 2016). The company has also opened several stores in different countries. Hence, the company has gained a reputation in countries that it partners with, including the UK, India, and China, among other countries.

By applying O2 as well as the huge customer base, the company ensured it gained entry into the marketplace. Apple Company depends on the lower cost of manufacturing in different countries, including China. The stability in the supply country is essential for any company to trade in that particular country. For instance, if there is unrest in a supply country, there would be a shortage of the products that a company would need. Additionally, if the cost of labor in the supply country is higher, then it would be difficult for the company to get its supply effectively (Akana et al., 2013). In the case of Apple, it experienced high labor costs in China that took away the advantage of the cost of its products (Hitt, Ireland, & Hoskisson 2012). Therefore, the supply country should provide a healthy environment so that companies that depend on its supply would get products and services without interference (Ward & Peppard 2016).

Apple Company would strive to work with a supply country that has all the factors to enable Apple to expand its business and buy its products. The stability of a country is essential for any business to thrive. Besides, supply countries are expected to have quality products and skilled labor. Through this, Apple Company would be able to conduct its activities in that country without any hitch. However, the company has not experienced worrying political instability in supply countries.

Customer Country

Customers form the essential center of any business. Without customers, there is no business. That is why recognizing and making one's customers comfortable is the objective of most organizations. Apple appreciates its customers in various ways. One of the ways that Apple Company uses to get to customers' countries is by identifying customers' insights and tastes. The company produces products in different flavors (Grant 2016). The company has also opened up stores in several countries so that consumers can readily get the products they want. In addition to the products that the business sells, the stores sell other related products such as digital cameras, software titles and camcorders (Bergvall-Kåreborn & Howcroft 2013). Apple Company takes pride in forming and building attractive

and pleasing experiences with its consumers with products that are stylish. In September 2013, Apple introduced the iPhone 5s and iPhone 5c; the word “recently” in the original sentence refers to that historical launch period. The company is trying to substantially capture the most market share among its customers.

Apple is committed to introducing better personal computing services to its customers by producing innovative hardware and software as well as internet offerings (Baroto, Abdullah, & Wan 2012). The company rolls out service programs based on the comments, complaints, and questions they get from customers. The structure of the industry within its external factors and attractiveness is purely based on the purpose of consumer satisfaction as well as customer familiar elements of the business (Bharadwaj et al., 2013). Additionally, the corporation offers various related software, peripherals, networking solutions, services, as well as digital applications and content. Overall, the business atmosphere has become extremely competitive, and hence, it is crucial for any company gaining entry into the market to develop and implement a strategic plan on the market, especially concerning customer needs.

Apple Company depends on customer countries, including China, Japan, the UK, and India. The stability in the customer country is essential for any company to trade in that particular country. For instance, if there is unrest in a consumer country, there would be a shortage of consumers or, rather, the company’s products would not be sold. In the case of Apple, it has an active relationship with customer countries (Thompson et al., 2013). The company strives by all means to maintain that safe and healthy relationship. Hence, the client’s country is expected to provide a suitable environment that is favorable to the business. However, the company is also projected to maintain the legal and ethical standards required to conduct business in a particular country.

Conclusion

In conclusion, Apple Corporation is a big global company that has experienced success for many years and has been able to effectively achieve a global competitive edge over its rivals. This can be attributed to several reasons. First, the company’s strategies that it has been applying, including the use of supplier strategies in various parts of the world, have seen it succeed. This has enabled the company to be on top of its competitors. The company has continuously come up with fresh, innovative ideas and products. Second, Apple has attained solid ground in its home country, the U.S. Apple Company is successful in both its domestic and external markets. Overall, the company can be successful since it has demonstrated how a company can be dominant in national and foreign marketplaces. For instance, the company’s partnership with O2 in the UK has given it a wider international market. Finally, with strategies for opening stores in many countries, Apple Corporation is destined for success. The company has carefully applied all the factors that are necessary for a company to be the market leader.

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