

Health Care Administration Models To Resolve Communication Problems

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Introduction

Organizational administration and a system of delivering performance are essential elements of health sectors. It requires monitoring and continuous regulations to eliminate the distance between the providers and the patient. Patients also have the assertion that advancements in technological components will benefit them. The communication process between care providers and patients can be improved using advanced methods of transmitting views and messages. Healthcare delivery systems are influenced by the increased usage of technological equipment. The core elements in the organizations are the formulation of specific plans, increased training tools, enhancing the capabilities of service providers, and advanced ways of diagnosing the disease. There are specific models that can enhance patient assessment and deliver health care services in the best manner.

Discussion

The model of the communication process between the patient and the service provider health care person incorporated connected relations at all times. Weak communication tools will increase the gap between the patient and hospital staff, which in turn creates anger in the mind of an ill-health person. A system that is weak in providing the best services cannot satisfy the health needs of the people. In the United States, people are now increasing the issues of certain barriers to recovering their health. In the coming years, old age persons qualifying the age of eighty-five will become double. The numbers show an alarming rise and challenges for the administration of health care. In the time of future, complexity will also be there for people facing ill health issues. (Watson, 2002).

Intensive communication needs require the attention of hospital management as both the social and health care needs are not provided to the people at one time. The process of communication understanding could enlarge to other entities that are related to the administration of the services provided to patients seeking information about a particular disease. The modernizing of those instruments used in the hospital and caring centers can also enhance the efficiency and the trust of the patient.

The system of health care delivery and management requires improving the treatment of the patient. The aging population is gaining increased attention to the system of health quality management. Management is also necessary to provide quality services to the people. (Wolper, 2004). Regular evaluations of the patient's issues and relaxation are the core necessities of active management. It is

essential by any means to give pleasant attention during the communication process with the patient. (Klevens, 2007). There are certainly other problems faced by patients while checking and reviewing their medical reports. These include the complexities in the provided files related to the disease of the person and the less or no interaction of the person with advanced technology. Sharing data via emails and other social media tools became a problem for common members of society as to how they could read and take their files from the net portal.

However, despite these lapses in providing services to the patients, the communication model mentioned below provides a comprehensive look at the easiness of transmitting medical knowledge and reports related to the disease of the person. A smart connection is presented between the service provider and those who are gaining health care services from the hospitals. By using the technological way of communicating, the person in the hospital can have fewer people who might come to look at her condition. Patients mostly require a calm and cool atmosphere where no one can intervene. If a doctor or staff member does not follow the advanced process of sending reports via emails and through the related entities, it would be difficult for the patient to visit the hospitals and daycare centers regularly. The response of the service providers will reach the patient in a few minutes; the model shows that quick and speedy service delivery through email will ultimately enhance the quality of patient life. (Watson, 2009).

Conclusion

The administration of health care is defined by the factors of communication and related links with the person living under care. The past era has seen numerous problems and issues in the United States. Various people face crises in resolving their issues and recovering their health. The expensive diagnoses in many American health sectors have challenged the administration of national Health to come up with reasonable and normal intervention strategies that pose positive effects on patients. Qualitative services, along with excellent communication skills of the service provider, will ease the suffering of the people. In this regard, a logic model is prepared to resolve the communication problem affecting the administration of health care centers. The comprehensive and smart way of exchanging views and documents can increase the potential of the health delivery system.

Inputs:
Funding
Staff
Time
Health IT
Training & Technical Assistance.

Treatment:
Accessible Care:
New Modes of Patient Communication

Operations :
The system of email is used for communication between staff and patients.
Outreach to the patient through email communication
Response to emails via phone or other related means.

Ultimate Outcomes:
Better planned, improved, and preventive care.
Enhance patient Experience.

Outcomes:
Time spent by staff in responding to emails.
Total no of emails received and sent.
Improved provider satisfaction.
Better access to the patient report.
Fewer ER and in-person visits.

References

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